How OFX Solved IT Shortages Amid the Pandemic

Project Summary

When the COVID-19 pandemic struck, securing IT resources became challenging for OFX, a financial services company specializing in cross-border payments and digital bank transfers. X-Team stepped in, providing quick, effective, and specialized IT staff augmentation across multiple projects. This marked the start of a long-term relationship that continues today.

We send ad-hoc requirements to X-Team, and they fulfill them very, very quickly. They understand what our problems are; they also understand what our needs are. We work very well together… X-Team is effectively a partner, and it's a collaborative relationship.

Jason Pereira, Director of Engineering, OFX

Client

Based in Sydney, Australia, OFX specializes in cross-border payments and international money transfers for businesses and individuals. With more than 25 years in business, the company has built a reputation for secure, efficient services and outstanding customer support.

Challenge

During the COVID-19 pandemic, as demand for digital solutions surged, OFX needed to expand its in-house IT capacity. The company required high-quality, adaptable talent to handle various projects, particularly those involving React, C#, and Amazon Web Services (AWS).

Services

X-Team implemented a remote IT staff augmentation strategy focused on finding skilled resources with expertise in React, C#, and AWS. In addition to technical proficiency, X-Team prioritized candidates who would be a cultural fit, ensuring smooth integration and effective collaboration with OFX's existing teams.

Starting with a single engineer, the partnership has grown in response to OFX's evolving needs, reflecting OFX's continued trust in their services.

Company	OFX
Industry	Fintech
Headquarters	Sydney
Project Start	2020

Results

More Efficient Hiring & Onboarding
OFX had immediate access to a shortlist of vetted, experienced talent. Onboarding was seamless, with X-Teamers positively contributing to a productive team environment right away.

Reduced Downtime
Smooth handoffs across time zones meant OFX could swiftly address urgent issues and maintain momentum on strategic initiatives.